

2026-02-12

Newfoundland and Labrador Hydro

Shirley Walsh

E-mail: shirleywalsh@nlh.nl.ca

Dear Ms. Walsh:

Re: Electrical Service Provided to the Great Northern Peninsula - Inquiry by the Great Northern Chamber of Commerce

On January 16, 2026, the Great Northern Chamber of Commerce requested a review of the electrical service on Great Northern Peninsula, including the following:

1. Review Hydro's service quality and reliability performance for the Great Northern Peninsula;
2. Assess whether current maintenance and capital investment levels are sufficient and equitable;
3. Require Hydro to provide publicly available, region-specific reliability data;
4. Consider directing Hydro to develop a long-term reliability and reinvestment plan for the GNP; and
5. Ensure that rural and remote communities receive safe, adequate, and reliable electrical service, as required under the Board's mandate.

The Board requests that Hydro respond to each of the issues raised by the Great Northern Chamber of Commerce. In addition, the Board requests that Hydro also identify any initiatives that have been undertaken or are included in its capital budget planning that will contribute to improved service reliability for the area as well as information on how Hydro has been utilizing new technology in locating and/or minimizing the duration of outages.

The Board will determine next steps, if any, upon receipt of this information from Hydro. If you have any questions, please do not hesitate to contact undersigned.

Sincerely,



Colleen Jones

Assistant Board Secretary